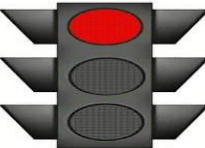
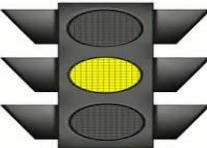


# Specialty Permit Inspections Codes & Regulations

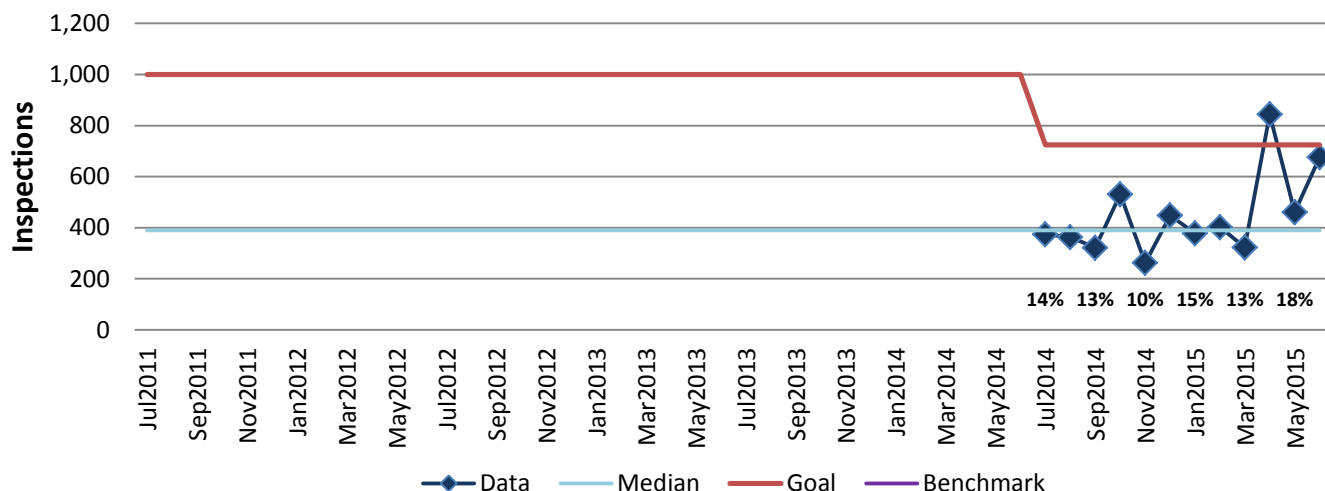


KPI Owner: T. Watkins

Process: ABC Inspections

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: TBD		Data Source: Hansen  Goal Source: Department Management Team  Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal		
Goal: Inspect Cabs and Drivers 3 Times per year, Inspect ABC Locations and Amusement Devices 2 Times a Year, and all other licenses once a year.			Measurement Method: The number of inspections made on properties with ABC and specialty licenses in Louisville		
			Why Measure: Ensure compliance with ABC and specialty licenses		
Benchmark: TBD			Next Improvement Step: Obtain a fully-staffed unit		
How Are We Doing?					
Jul2014-Jun2015 12 Month Goal	Jul2014-Jun2015 12 Month Actual		Jun2015 Goal	Jun2015 Actual	
8,700	5,384		725	676	
Inspections	Inspections		Inspections	Inspections	

## Specialty Permit Inspections



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.